



**TULARE COUNTY REGIONAL TRANSIT AGENCY
CONTRACT ADDENDUM**

PROJECT TITLE: Transit Operations Services
 RFP NO: 2021-01
 ADDENDUM NO: 2
 ISSUED: 1/27/2022

The Tulare County Regional Transit Agency is issuing this Addendum to respond to questions raised by parties interested in the Request for Proposals named above (the “RFP”).

This Addendum constitutes an integral part of the RFP and shall be read in conjunction with the RFP. Where inconsistent with the original RFP, or any previous Addendum to the RFP, this Addendum shall govern. Unless specifically changed herein, all other requirements and provisions of the RFP remain unchanged and can only be modified if in writing by the Tulare County Regional Transit Agency. It is the responsibility of all Proposers to conform to this Addendum.

1. Section 2, Bid Instructions and Requirements - RFP Timeline

The RFP Timeline/schedule has been updated to the following:

ACTIVITY	DATE
Request for Proposals Release	December 15, 2021
Mandatory Pre-Proposal Conference	ZOOM-January 5, 2022
Deadline for Submission of Clarifications (Round 1)	January 21, 2022
Post Date of Responses to Clarifications (Round 1)	January 28, 2022 February 4, 2022
2 nd Pre-Proposal Conference & Tour (Starting at the Dinuba Transit Center – Conference Room)	February 10, 2022 @ 10:00 am
Deadline for Submission of Clarifications (Round 2 Limited to Maintenance and Call Center Questions)	February 18, 2022
Post Date of Responses to Clarifications (Round 2 Limited to Maintenance and Call Center Questions)	February 25, 2022
Request for Proposals Due	February 17, 2022 March 10, 2022
Interviews with Most Qualified Proposers	February 23, 2022 March 24, 2022
BAFO Period	March 7, 2022 March 28, 2022
Notice to Intent to Award	March 15, 2022 April 4, 2022
Negotiations with Selected Operator(s)	TBD
Recommendation of Award(s) to Board of Directors/Notice to Proceed	March 21, 2022 April 18, 2022
Mobilization	TBD
Commencement of Services	July 1, 2022

2. Collective Bargaining Agreement (CBA) and Labor Code 1070

Collective Bargaining Agreements and Labor Code 1070 information have been posted on the TCAG website. <https://tularecog.org/tcag/rfps-contracts/rfps/>

3. Section 6, Scope of Work – Vehicle Maintenance

Proposer shall be responsible for vehicle maintenance conducted at the Central County Yard. This task is no longer optional. Please refer to Item H – Fleet Maintenance for proposer duties and responsibilities.

4. Section 6, Scope of Work – Central Call Center

Proposer shall be responsible for management, supervision, and staffing the TCRTA Central Call Center. Primary functions performed at the TCRTA Call Center is customer service, complementary ADA paratransit trip reservations, on-demand trip reservations, and LOOP scheduling.

The Central Call Center shall be operated between the hours of 5:00 am to 10:00 pm, Monday through Saturday, and limited service on Sundays from 7:00 am to 8:00 pm.

Proposer shall have a minimum of 2 Customer Service Representatives at the Central Call Center during all hours of Call Center operation.

TCRTA Central Call Center will be based out of the Central County Yard. This facility is located at 25430 Road 140, Tulare, CA 93274.

Proposers to propose a computer assisted dispatching (CAD), automatic vehicle locating (AVL), and customer relations management (CRM) software and equipment for TCRTA Central Call Center staff to perform duties and responsibilities.

Proposers to provide all furniture and equipment to operate the TCRTA Central Call Center.

END OF ADDENDUM No. 2

/s/ Richard Tree
Executive Director